

CCD Gen1: Windows 11 Update

14/02/25







Introduction



Devices with OnSign





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01

Introduction

Introduction:

Why do we need this update?

Windows 10 will stop being unsupported by Microsoft on 14^{th} October 2025

To keep receiving operating system security and support updates from Microsoft, all the devices in the field will need to be updated to Windows 11.

Due to the nature of the devices being locked in a Kiosk mode, the easiest way to do this, is to share an image with you that replaces the operating system and content at the same time and maintains all Kiosk mode settings that previously locked down the device.

What is the process?

Tools: You will require two USB sticks (shared with you) for this process and a keyboard.

The 128GB USB stick with a **GREEN STICKER** contains the Windows 11 image file.

The 2GB USB stick with a **BLUE STICKER** contains the software to put the image on the PC.

- · Connect the two USB sticks and keyboard.
- Tap F10 on PC boot to choose boot menu
- Choose the Cloning software USB stick (2GB USB)
- Follow the instructions to overwrite the PC image with new image (128GB USB)
- Boot new PC image

02

Devices with OnSign

Devices with OnSign:

If you had already installed OnSign and running the content through the CMS, you will have to follow the CMS Switchover guide, to reinstall OnSign on the PC again after you have updated it.

Please email: <u>arya.fathi@hhglobal.com</u> stating the name of the player currently in OnSign, so it can be to removed and the license reused again on the newly imaged machine. 03

Update Process



Tap F10 while the PC boots:

Turn Off the PC to begin the update process.

- Connect both USB sticks and the keyboard to the PC.
- Power on the PC and tap F10 repeatedly while it is booting, until you see a menu of devices you can boot from.
- We need to select the Imaging Software USB stick that was sent to you.
- If you miss this menu and the device boots into Windows, just restart the PC and tap F10 repeatedly again while its booting.
- Select: UEFI: Generic Flash Disk 8.07, Partition 1 and press Enter.



Select the following options by using the arrow keys on your keyboard to navigate the menu options as they appear in throughout the update process:

*Clonezilla live (VGA 800x600)

Clonezilla live (VGA 800x600 & To RAM) Clonezilla live (VGA with large font & To RAM) Clonezilla live (Speech synthesis) Other modes of Clonezilla live Local operating system (if available) Memtester (VGA 800x600 & To RAM) Memtest using Memtest86+ Network boot via iPXE UEFI firmware setup Clonezilla live 3.2.0-5-amd64 info



Tap Enter to select

Tap Enter to select

Keyboard coorfiguration Change keyboard layout? Reep Keep the default keyboard layout - US keyboard Change Change Keyboard layout (Ok)

Tap Enter to select



Tap Enter to select



Tap Enter to select

local_dev	Use local device (E.g.: hard drive, USB drive)	
ssh_serve samba_ser nfs_serve webdav_se	n use SSH serven ver Use SAMBA serven (Network Neighborhood server) n Use NFS server rver Use_NebDAv_server	
sa_server enter_she ram_disk skip	USE_HWS_SS_Server II Enter command line prompt. Do it manually Use memory (OK for BT or multicast from raw device) Use existing /home/partimag (Memory) *NOT RECOMMEND	ED*)
		(Panca I)





Tap Enter to continue.







Your USB stick may be called something different, so look for the drive with file size: **119.1G_...** or **114.1G_...** as the Windows update image disk and tap **Enter**.



Tap Enter to select

Hhich directory is for the Clonezilla image repo when the "Current selected dir name" is what you //NOTE// You should not choose the directory tag Path on the resource: /dev/sdc1[/] Current selected dir name: "/"	ory Browser for Clonezilla image repository Sitory? (If there is a space in the directory name, it will usent, use "Tab" key to choose "Done" iged with C2_IMG. They are just for you to know the images I <u>CCD-v1-Jan25 Feb 3.C2_IMG</u> (ABUR) Exit_directory_browsing	_NOT_ be shown) ist in the curre
<browse></browse>	<done></done>	

Choose the image from the list; **CCD-V1-Jan25...** Press **TAB** twice to go to **Done**. Tap **Enter** to continue.



Look at the bottom of the screen and tap Enter to continue.



Select Beginner mode and tap Enter to continue.

ABSOLUTELY NO WARRAN I drive when restoring ilable, you have to pr	Opensource Clone System (OCS): Select mode 1 TY* 11 It is recommended to backup important files before restoring ress space key to mark your selection. An asterisk (*) will be
savedisk	Save_local_disk_as_an_image
restoredisk	Restore_an_image_to_local_disk
restoreparts 1-2-mdisks necovery-iso-2ip chk-img-restorable cvt-img-compression encrypt-img decrypt-img exit	Restore_an_image_to_iotal_par (films Restore_an_image.to_ioultiple.local_disks Create_recovery_Clonezilla_live Check_the_image_compression_format_as_another_image Encrupt_an_existing_unencrypted_image Decrupt_an_existing_unencrypted_image Exit, Enter command line prompt
<0k>	(Cance I)
	Clonerilla - ASOLITELY NO HARRAN defive when restoring lable, you have to pr savedisk <u>caseparts</u> <u>restoredisk</u> <u>restoredisk</u> <u>restoredisk</u> <u>restoredisk</u> <u>recovery-iso-21p</u> chk-ing-restorable cyt-ing-compression <u>encryst-ing</u> <u>decryst-ing</u> <u>exit</u> <u>c0k></u>

Select the third option down **restoredisk** and tap **Enter** to continue.



Choose the image to restore: CCD-v1-Jan25 ..._IMG and tap Enter



Select the disk to restore the image to:

You may have a **250GB Samsung** or **240 GB Kingston** hard drive. Please select that as the install drive and tap **Enter** to continue.



Select Use partition table from the image.



Select **No, skip checking the image before restoring**. Tap **Enter** to continue.



Select **Reboot** for action to perform after everything is finished and tap **Enter**.

You will now see a progress bar of the image being resorted. This will take some time. Once complete the PC should reboot back into the TacX content and have completed the update. You can now disconnect the mouse and keyboard and the USB sticks.

The image restoration process is complete!



Video Guide

If you prefer a video guide, please access it <u>here</u>.

Please note that the guide can also be accessed on the Garmin Portal at:-

https://concept.displayplan.com/garmin/category/corporate-displays/corporate-cycling-1st-generation/

Thank you.

