

**GARMIN**

**TACX CYCLING DISPLAY**

P11599

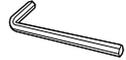
21/07/2020

**INSTALLATION GUIDE**

**Tools Required - Supplied**

13MM SPANNER

2.5MM ALLEN KEY

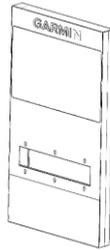


**Parts**

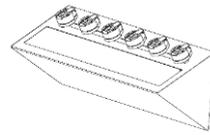
(A) x1



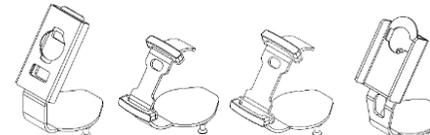
(B) x1



(C) x1



(D) Cradle set



4x E2

1x D1

1x D2

1x I1

**CABLE KIT**

1 OFF 3m IEC TO UK PLUG

1 OFF 3m IEC TO EURO PLUG

1 OFF 3m IEC TO SWISS PLUG

1 OFF 5m IEC TO EURO PLUG  
**(FOR POWERING TACX TRAINER)**

1 OFF IEC TO FIGURE 8 CABLE CONVERTER  
**(FOR POWERING TACX TRAINER)**

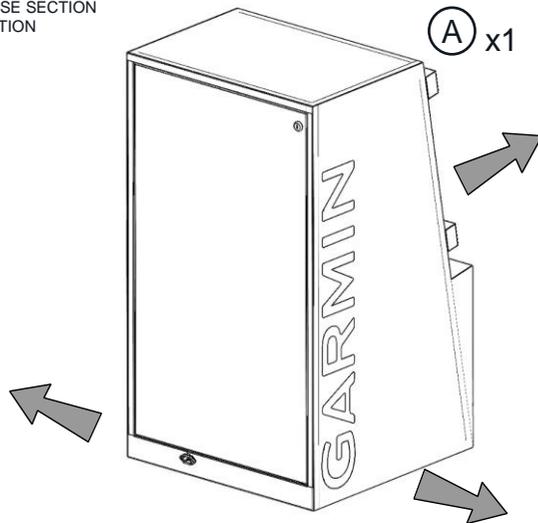
3 OFF 1m FLOORING CABLE COVERS

**FIXINGS**

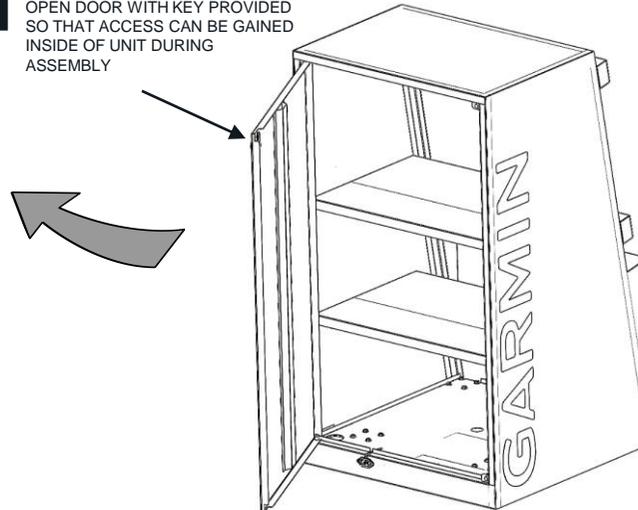


12 OFF M8  
LOCKING  
NUTS

**1** WHEEL BASE SECTION INTO POSITION

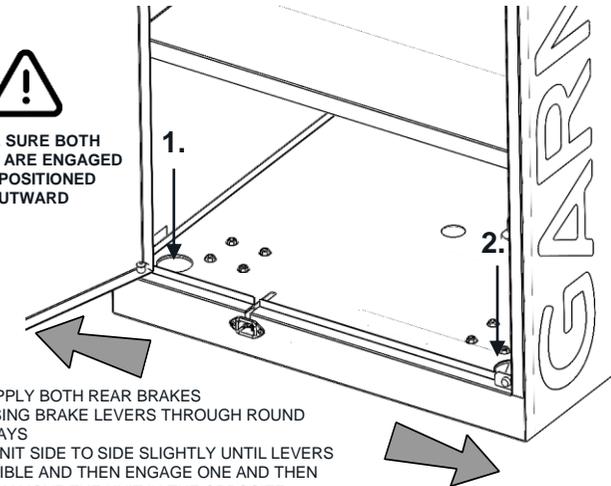


**2** OPEN DOOR WITH KEY PROVIDED SO THAT ACCESS CAN BE GAINED INSIDE OF UNIT DURING ASSEMBLY



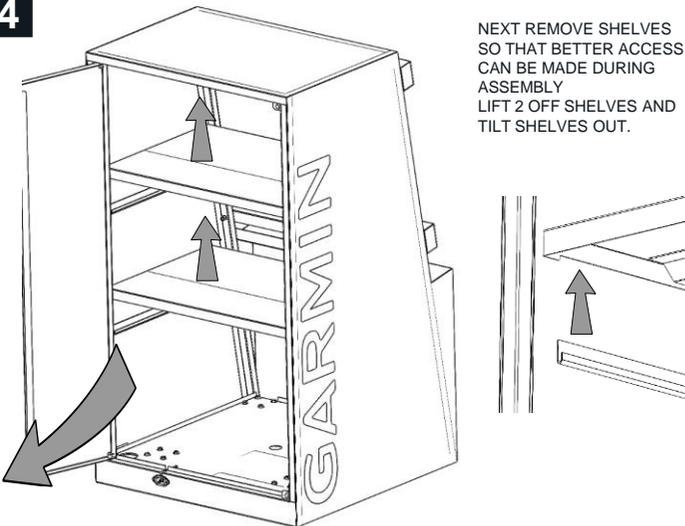
**3**  MAKE SURE BOTH BRAKES ARE ENGAGED AND POSITIONED OUTWARD

NEXT APPLY BOTH REAR BRAKES ACCESSING BRAKE LEVERS THROUGH ROUND CUTAWAYS MOVE UNIT SIDE TO SIDE SLIGHTLY UNTIL LEVERS ARE VISIBLE AND THEN ENGAGE ONE AND THEN SLIGHTLY MOVE THE UNIT IN THE OPPOSITE DIRECTION TO MOVE OTHER BRAKE LEVER INTO VISIBLE POSITION AND ENGAGE IT.



**4**

NEXT REMOVE SHELVES SO THAT BETTER ACCESS CAN BE MADE DURING ASSEMBLY LIFT 2 OFF SHELVES AND TILT SHELVES OUT.



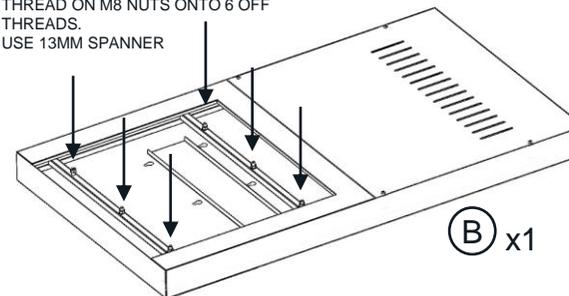
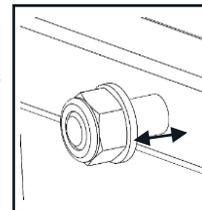
**5**



IT IS IMPORTANT THAT LARGE GAP IS LEFT BETWEEN NUT AND METAL FRAME BEFORE THE NEXT STAGE TO ENSURE EASY LOCATION ON KEYHOLE CUTOUTS ON BASE



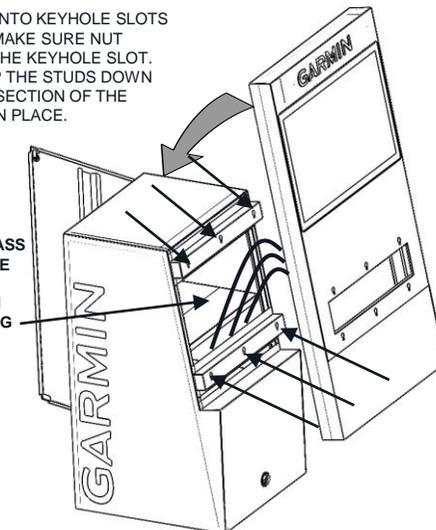
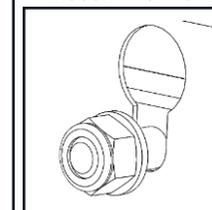
PLACE TOP SECTION FACE DOWN ON CARDBOARD BOX AND THREAD ON M8 NUTS ONTO 6 OFF THREADS. USE 13MM SPANNER



**6**

LIFT TOP SECTION ONTO KEYHOLE SLOTS ON BASE SECTION. MAKE SURE NUT PASSES THROUGH THE KEYHOLE SLOT. THEN SLOWLY DROP THE STUDS DOWN INTO THE SMALLER SECTION OF THE KEYHOLE TO LOCK IN PLACE.

 MUST BE LIFTED BY 2 PEOPLE AND NUTS MUST PASS THROUGH SLOT AND MAKE SURE TO FEED 3 OFF POWER CABLES IN THROUGH FRONT OPENING



**7** TIGHTEN 6 OFF M8 NUTS USING 13MM SPANNER PROVIDED (MAKE SURE THESE ARE TIGHT)

**8** APPLYING THE SAME FIXING METHOD AS THE TOP SECTION, LIFT WHITE FRONT PLINTH ASSEMBLY ONTO KEY HOLE SLOTS AND TIGHTEN FROM BEHIND WITH SPANNER.

MUST BE LIFTED BY 2 PEOPLE AND NUTS MUST PASS THROUGH SLOT AND MAKE SURE TO FEED 1 OFF POWER CABLE IN THROUGH FRONT OPENING

**9** PLUG IN 4 OFF POWER CABLE FROM PLINTH AND TOP SECTION INTO POWER BLOCK IN BOTTOM LEFT HAND CORNER OF BASE.

**10** TILT AND SLIDE 2 OFF SHELVES BACK INTO UNIT ONTO HOOKING STRIPS ON INSIDE FACES SHELF WILL DROP ONTO THESE STRIPS AND LOCATE INTO POSITON.

**11**

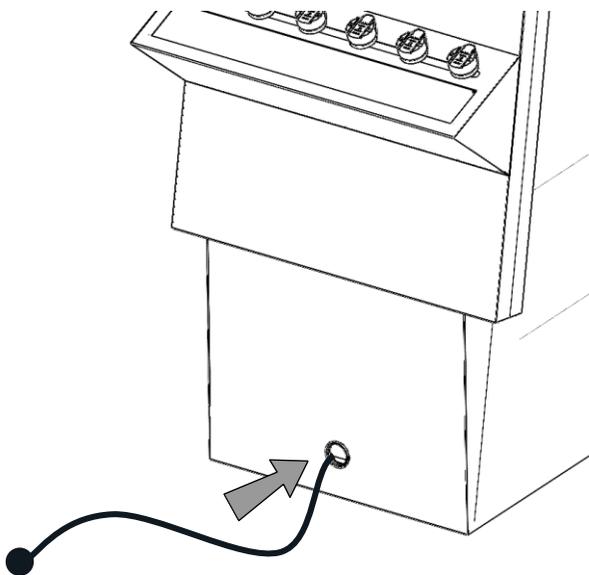
CLOSE THE DOOR AND PLUG IN MAINS POWER CABLE KIT PROVIDES X 3 PLUG TYPES: EURO, SWISS, UK

**12**

FASTEN IEC CONNECTOR INTO POSITION WITH RETAINER BRACKET AND SCREW IN 2 OFF M4 SCREW WITH 2.5MM ALLEN KEY

13

AT FRONT OF UNIT FEED 5 METER EURO CABLE FOR TACX TRAINER THROUGH HOLE AT FRONT AND PLUG INTO AVAILABLE SOCKET ON EXTENSION BLOCK INSIDE THE UNIT ( WILL NEED TO OPEN DOOR AND PLUG FROM INSIDE UNIT AS SHOWN IN STEP 9).

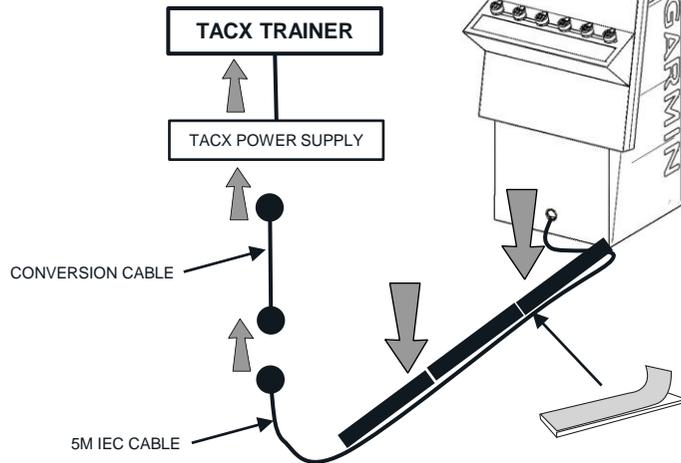


14

CONNECT THE 5 METER IEC CABLE TO THE TACX TRAINER POWER SUPPLY USING THE CONVERSION CABLE SUPPLIED.

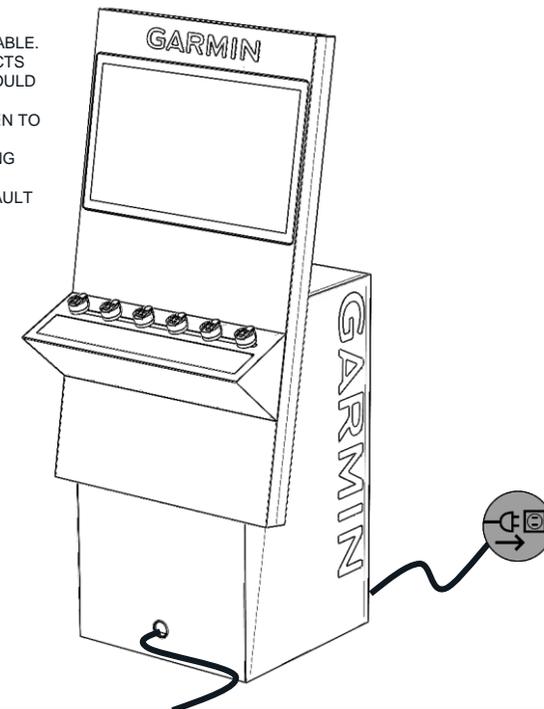
MANAGE THE 5M CABLE ALONG FLOORING, COVER WITH BLACK RUBBER FLOOR TRUNKING AND ADHERE TO FLOOR SURFACE WITH DOUBLED SIDE TAPE PROVIDED.

(3 OFF TRUNKING STRIPS PROVIDED CUT TO DESIRED LENGTH.)



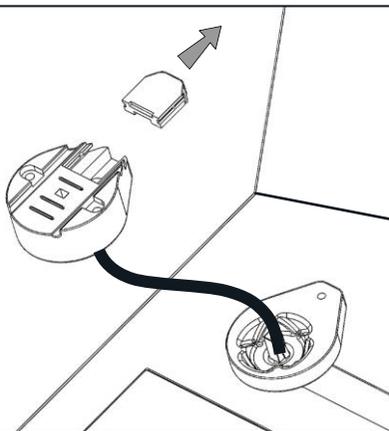
15

PLUG IN MAINS CABLE. HEADER, PRODUCTS AND SCREEN SHOULD POWER UP. (WAIT FOR SCREEN TO FULLY BOOT UP BEFORE TOUCHING SCREEN, UNIT DISPLAYING DEFAULT CONTENT.



16

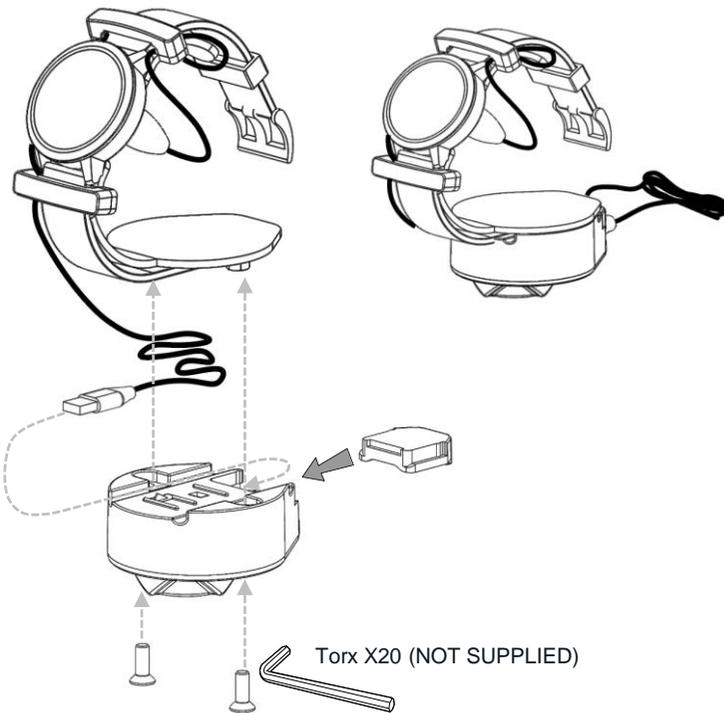
FITTING CRADLES:



LIFT THE TOP HALF OF THE SECURITY BASE UP AND REMOVE THE REAR COVER BY PULLING IT OFF BY HAND.

GUIDE THE PRODUCT CABLE THROUGH THE BASE AND REPLACE THE REAR COVER. FIX DOWN THE CRADLE SO THE CABLE IS TRAPPED.

GATHER EXCESS CABLE AT THE BACK AND TIE TOGETHER.

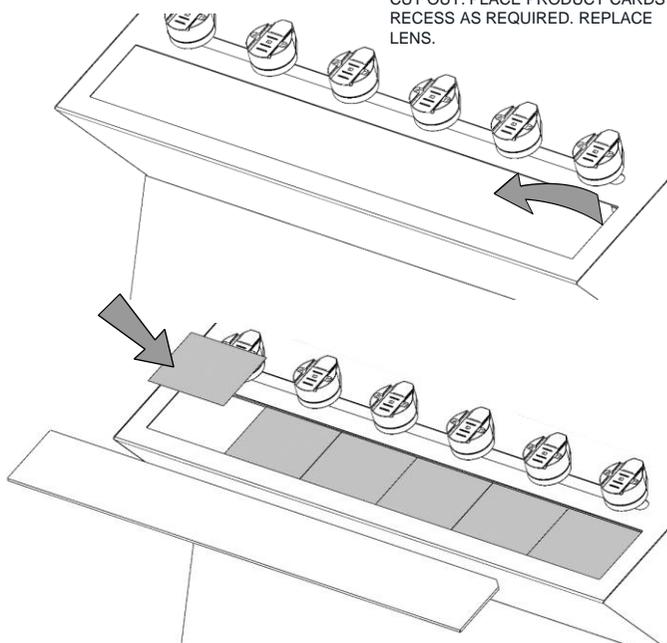


EXAMPLES OF REQUIRED CABLE MANAGEMENT, EXCESS IS GATHERED AT THE BACK AND TIED.



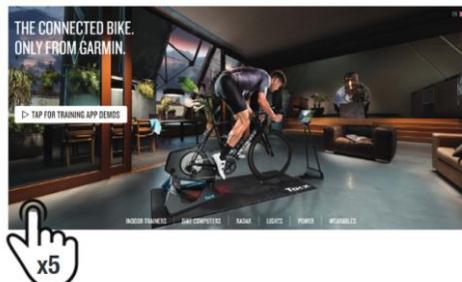
## 17 PLACING PRODUCT CARDS:

REMOVE CLEAR LENS USING CORNER CUT OUT. PLACE PRODUCT CARDS IN RECESS AS REQUIRED. REPLACE LENS.



## 18 EXITING INTERACTIVE CONTENT:

EXIT THE INTERACTIVE CONTENT FOR CUSTOMER DEMONSTRATION - TAP THE SCREEN IN THE BOTTOM LEFT HAND CORNER 5 TIMES.

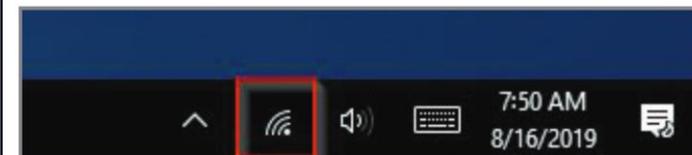


YOU SHOULD SEE A POP-UP PASSWORD PROMPT. ENTER THE PASSWORD 'tacxg' ON THE ON-SCREEN KEYBOARD AND CLICK OK. YOU SHOULD NOW BE BACK ON THE DESKTOP



## 19 CONNECTING TO WIRELESS:

CLICK ON THE WIRELESS ICON IN THE LOWER RIGHT OF THE MONITOR.



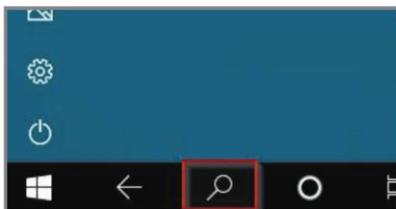
THIS WILL OPEN A WINDOW THAT WILL DISPLAY ALL OF THE AVAILABLE WIRELESS NETWORKS THAT THE COMPUTER CAN SEE. CLICK ON THE NAME OF THE WIRELESS NETWORK YOU WISH TO CONNECT TO. THIS WILL HIGHLIGHT THE NETWORK MAKE SURE YOU CHECK THE BOX NEXT TO "CONNECT AUTOMATICALLY" BEFORE PRESSING CONNECT AND ENTERING THE PASSWORD IF REQUIRED. THIS WILL MAKE SURE THAT THE COMPUTER AUTOMATICALLY RE-CONNECTS TO THAT WIRELESS NETWORK IF THE COMPUTER REBOOTS OR IF THE COMPUTER LOSES ITS CONNECTION TO THE WIRELESS NETWORK TEMPORARILY.



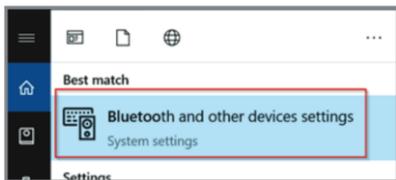
## 20 PAIRING THE TACX TRAINER:

TO PAIR THE COMPUTER TO THE TACX TRAINER, OPEN THE BLUETOOTH SETTINGS AND SELECT THE TACX TRAINER FROM THE LIST OF NEARBY BLUETOOTH DEVICES.

MAKE SURE THE TACX TRAINER IS CONNECTED TO POWER FROM THE COMPUTER DESKTOP/HOME SCREEN, CLICK ON THE SEARCH ICON DOWN ON THE TASK BAR THIS WILL EXPAND THE SEARCH WINDOW.

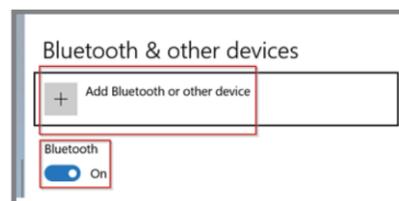


TYPE IN BLUETOOTH. WINDOWS WILL AUTOMATICALLY SHOW YOU SOME RESULTS, ONE OF THEM BEING EITHER BLUETOOTH SETTINGS OR BLUETOOTH AND OTHER DEVICES SETTINGS.

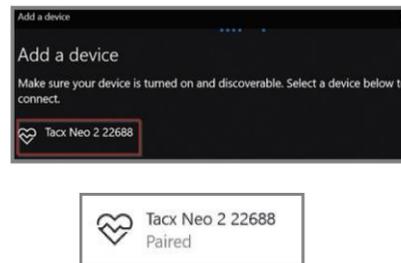


## 21

THIS WILL OPEN BLUETOOTH SETTINGS. THE FIRST THING TO CHECK IS TO MAKE SURE THAT BLUETOOTH IS TURNED ON. THE BLUE BAR INDICATES IT IS ON. THEN CLICK ON THE PLUS SIGN NEXT TO ADD BLUETOOTH OR OTHER DEVICE TO SEARCH FOR NEARBY DEVICES.



THIS WILL OPEN A SCREEN WHERE THE COMPUTER WILL SEARCH FOR NEARBY BLUETOOTH DEVICES. ONCE THE TACX NEO 2T SHOWS UP, CLICK ON IT AND THE COMPUTER WILL THEN ATTEMPT TO CONNECT AND PAIR. THE TACX NEO 2T WILL THEN SHOW AS BEING PAIRED RIGHT BELOW THE NAME.



## 22 PAIRING DEVICES:

EDGE 130

1. TURN DEVICE ON.
2. SELECT MENU
3. SCROLL DOWN AND SELECT SENSORS > ADD SENSOR. A LIST OF AVAILABLE SENSORS APPEARS.
4. SELECT THE TRAINER SENSOR TO PAIR WITH THIS DEVICE. WHEN THE SENSOR IS PAIRED WITH THE DEVICE, THE SENSOR STATUS IS CONNECTED.

FORERUNNER 945

1. PRESS AND HOLD MENU BUTTON (MIDDLE LEFT SIDE).
2. SCROLL TO SETTINGS > SENSORS & ACCESSORIES > ADD NEW.
3. SELECT AN OPTION:

- SELECT SEARCH ALL.
- SELECT YOUR SENSOR TYPE.

AFTER THE SENSOR IS PAIRED WITH YOUR DEVICE, THE SENSOR STATUS CHANGES FROM SEARCHING TO CONNECTED.

EDGE 530

1. SELECT MENU > SETTINGS > SENSORS > ADD SENSOR.
2. SELECT AN OPTION:

- SELECT A SENSOR TYPE.
- SELECT SEARCH ALL TO SEARCH FOR ALL NEARBY SENSORS.

A LIST OF AVAILABLE SENSORS APPEARS. 3. SELECT ONE OR MORE SENSORS TO PAIR WITH YOUR DEVICE. 4. SELECT ADD SENSOR. WHEN THE SENSOR IS PAIRED WITH YOUR DEVICE, THE SENSOR STATUS IS CONNECTED.

23

FENIX 6 SERIES

1. PRESS AND HOLD MENU.
2. SELECT SENSORS & ACCESSORIES > ADD NEW.
3. SELECT AN OPTION:
  - SELECT SEARCH ALL SENSORS.
  - SELECT YOUR SENSOR TYPE.

AFTER THE SENSOR IS PAIRED WITH YOUR DEVICE, THE SENSOR STATUS CHANGES FROM SEARCHING TO CONNECTED.

EDGE 830, EDGE 1030, EDGE EXPLORE

1. SELECT MENU > SENSORS > ADD SENSOR.
2. SELECT AN OPTION:
  - SELECT SEARCH ALL TO SEARCH FOR ALL NEARBY SENSORS.
3. SELECT ONE OR MORE SENSORS TO PAIR WITH YOUR DEVICE.
4. SELECT ADD.

WHEN THE SENSOR IS PAIRED WITH YOUR DEVICE, THE SENSOR STATUS IS CONNECTED.

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PAIRING THE VARIA RADAR AND VARIA UT800 HEADLIGHT WITH EDGE DEVICES

- TURN ON THE EDGE DEVICE
  - SELECT MENU > SENSORS > ADD SENSOR > SEARCH ALL.
  - WHILE THE VARIA™ DEVICE IS TURNED OFF, HOLD THE DEVICE KEY FOR 2 SECONDS TO ENTER PAIRING MODE.
  - THE STATUS LED FLASHES PURPLE, AND THE TAILLIGHT TURNS ON. THE DEVICE IS IN PAIRING MODE FOR 5 MINUTES OR UNTIL YOU PRESS THE DEVICE KEY.
  - SELECT YOUR SENSOR, AND SELECT ADD.
- WHEN THE SENSOR IS PAIRED WITH YOUR EDGE DEVICE, THE SENSOR STATUS IS CONNECTED.

\*OPTIONAL: VARIA UNITS CAN BE PAIRED TO MULTIPLE DEVICES ON DISPLAY. FOR IMPACT AND SELLING PURPOSES PAIR TO A WEARABLES PRODUCT AS WELL.

SETTING THE VARIA RADAR RTL510 INTO DEMO MODE:

- ENSURE THE RTL510 IS PAIRED TO A COMPATIBLE GARMIN DEVICE
- PRESS AND HOLD THE POWER BUTTON UNTIL THE BLINKING LIGHT TURNS AMBER
- ONCE THE LIGHT TURNS AMBER, LET GO OF THE POWER BUTTON
- THE DEMO SHOULD IMMEDIATELY BEGIN

25



WARNING VARIA RTL510 AND UT800 ARE EXTREMELY BRIGHT



THE VARIA RTL510 IS INTENDED TO ENHANCE THE SITUATIONAL AWARENESS WHEN USED PROPERLY. IF USED IMPROPERLY, YOU COULD BECOME DISTRACTED BY THE DISPLAY, WHICH COULD LEAD TO AN ACCIDENT CAUSING SERIOUS PERSONAL INJURY OR DEATH. ONLY ACCESS THE INFORMATION DISPLAYED ON THE DEVICE WITH A GLANCE. ALWAYS MAINTAIN AWARENESS OF YOUR SURROUNDINGS AND DO NOT STARE AT THE DISPLAY OR BECOME DISTRACTED BY THE DISPLAY. FOCUSING ON THE DISPLAY COULD CAUSE YOU TO MISS OBSTACLES OR HAZARDS. USE THE DEVICE AT YOUR OWN RISK. IF YOU CHOOSE TO USE A LIVE VARIA RTL510 UNIT ON DISPLAY PLEASE NOTE, WHEN PAIRING AND WHEN IT IS IN DEMO MODE THE RED LIGHT WILL FLASH AND BLINK.



PLEASE ADD MASKING TAPE, MATTE COLORED TAPE, OR OTHERWISE COVER THE RED LIGHT COMPLETELY TO HELP PROTECT THE CUSTOMER AND ASSOCIATES EYES.

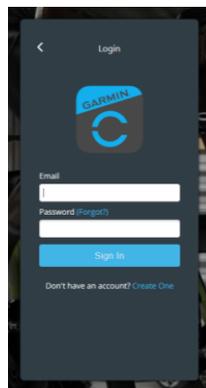
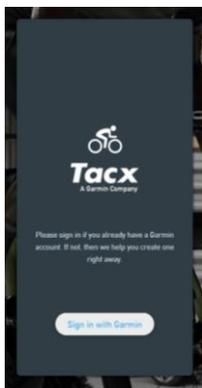
26

LOGGING INTO GARMIN CONNECT

YOU CAN USE AN EXISTING ACCOUNT BY LOGGING IN ON THE HOME PAGE.

OR

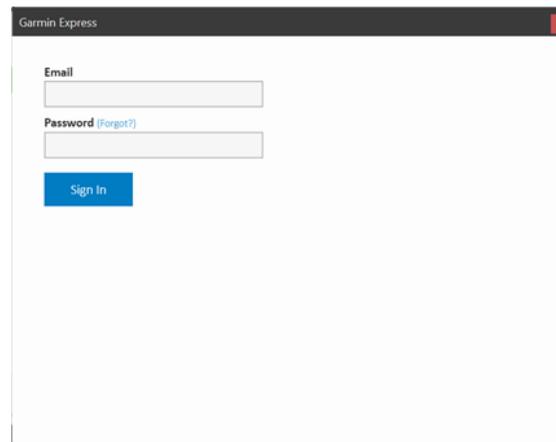
YOU CAN CREATE ONE BY CLICKING ON "CREATE ACCOUNT" IN THE LOWER RIGHT OF THE SIGN-IN WINDOW.



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LOGGING INTO GARMIN EXPRESS

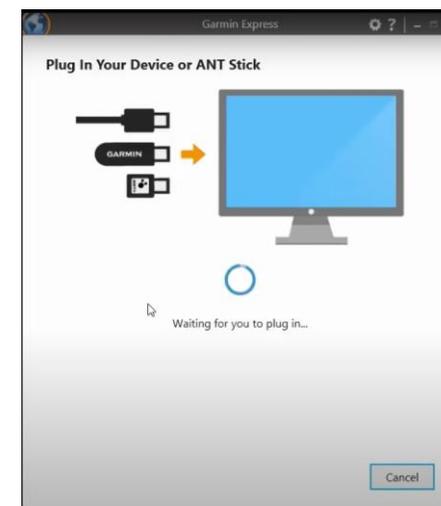
YOU CAN USE AN EXISTING ACCOUNT BY LOGGING IN ON THE DIALOG



28

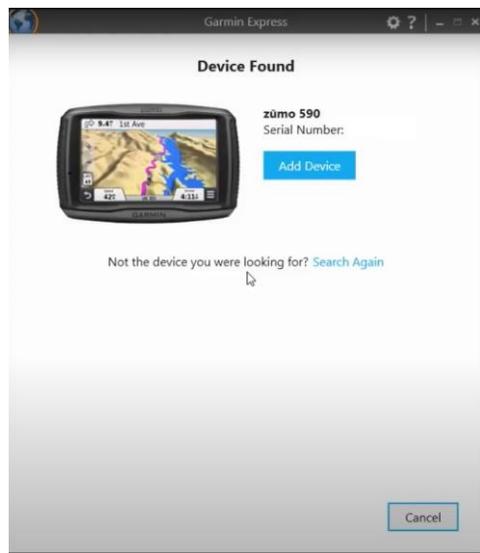
LOGGING INTO GARMIN EXPRESS

PLUG IN YOUR ANT STICK OR CONNECT DEVICE DIRECTLY TO MACHINE



## 29

ENSURE YOUR DEVICE IS SWITCHED ON. YOUR DEVICE WILL NOW BE CONNECTED



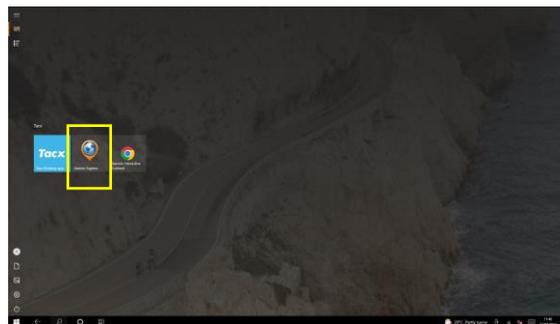
## 30

### LAUNCHING INTERACTIVE CONTENT:

TO LAUNCH BACK INTO THE INTERACTIVE CONTENT, JUST CLICK THE GARMIN ICON ON THE DESKTOP AND THIS SHOULD LOAD BACK INTO PROTECTED RETAIL MODE.

#### IMPORTANT

ONCE THE CUSTOMER DEMONSTRATION IS OVER YOU MUST ACTIVATE THE INTERACTIVE CONTENT BEFORE LEAVING THE UNIT.



## /Further Troubleshooting

### Keyboard and Mouse

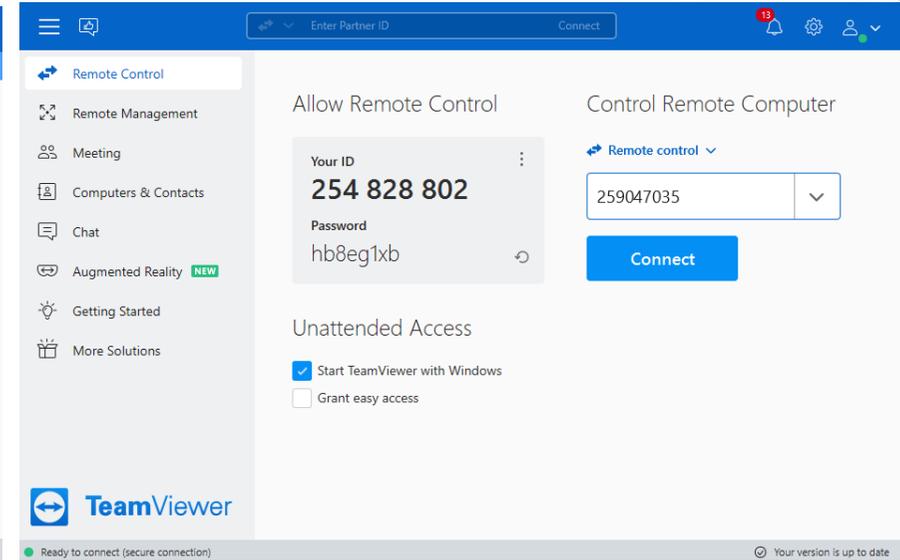
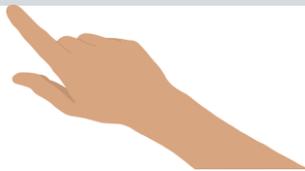
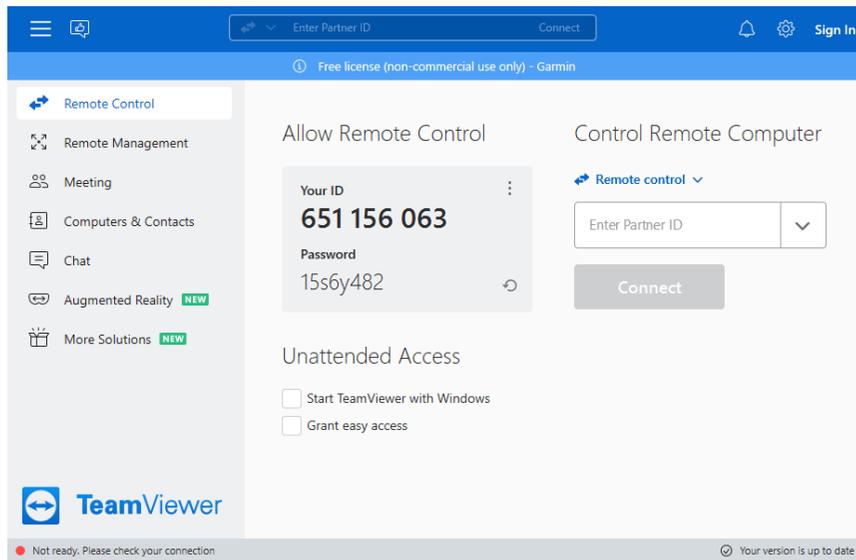
- Included with this display is a Keyboard and Mouse
  - This can be used for configuration and troubleshooting.
  - You can use ALT+TAB keys to switch between active applications/windows
- 
- If you experience issues with the Interactive content, please contact [support@displayplan.com](mailto:support@displayplan.com)
  - If you experience issues with connecting your device or with pieces of Garmin software you should contact Garmin or visit there support site - 0808 238 0000 - <https://support.garmin.com/en-GB/>

# /Additional Support



- TeamViewer is installed by default on these machines.
- It is installed to allow remote support if you run into difficulties setting up your display.
- You will need an active internet connection to use this feature.
- To launch you will need to click the start menu and search or navigate to the TeamViewer icon.

# /Teamviewer Support

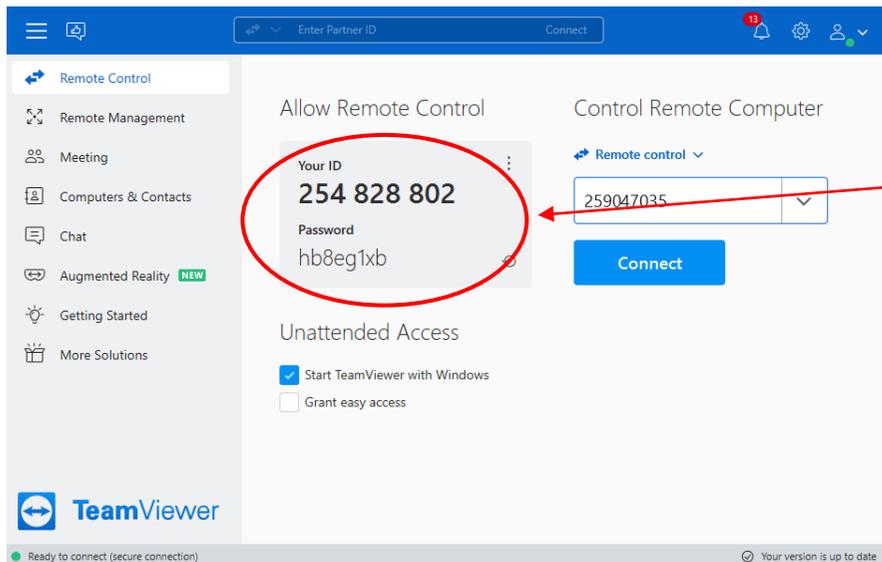


- After installation and opening the application you will be presented with a window as seen above.
- Please ensure the bottom left corner of the dialog is Green 'Ready to Connect'

# /Receiving Support



**PLEASE RAISE ANY ISSUES DIRECTLY WITH YOUR GARMIN MERCHANDISING MANAGER PRIOR TO REQUESTING SUPPORT.**



After speaking to the Remote Supporter, you will be asked for an ID and PASSWORD –

These details will be obtained from the Teamviewer Window (as seen to the left)

You have now given access to the Remote Worker to join your machine.

**PLEASE NOTE: This number and password will refresh periodically for security, so please make sure you are giving the current ID and PASSWORD.**

**IF YOU HAVE TO RESTART A MACHINE, YOU WILL HAVE TO START A NEW SESSION. REPEAT THE STEPS ABOVE.**