## hhglobal®

## TacX CMS Switchover from standard software to OnSign

28/09/23



## 

#### **Disable Current Interactive Content Install CMS** Troubleshooting



#### **Disable current interactive content**



Before we can install OnSign player application, we need to disable the previous interactive content.

Navigate to the task manager. There are a few ways you can do this:

**Right click** on an empty place on the taskbar and **choose Task Manager**.  $\bullet$ 

 $\bullet$ 



Press the windows key

Press CTRL+ALT+Delete and select Task Manager from the list.  $\bullet$ 







#### **Disable current interactive content**

Processes Performance App histor /	Startup Jsers Details	Services		
			Last BIOS time:	13.0 seconds
Name	Publisher	Status	Startup impact	
Phone Link	Microsoft Corporation	Disabled	None	^
Intel® Graphics Command	INTEL CORP	Disabled	None	
Skype	Skype	Disabled	None	
Cortana	Microsoft Corporation	Disabled	None	
📰 OnSign TV Monitor.exe		Disabled	None	
🝐 Google Drive	Google, Inc.	Disabled	None	
Googledrivesync		Disabled	None	
📥 Microsoft OneDrive	Microsoft Corporation	Disabled	None	
🔕 Intel Driver & Support Assist	Intel	Enabled	Medium	
ZwiftLauncher	Zwift, Inc	Enabled	High	
📧 Realtek HD Audio Universal	Realtek Semiconductor	Enabled	Low	
Hindows Security notificati	Microsoft Corporation	Enabled	Low	
		Fredelad	Nature and the second	~

When Task Manager opens, navigate to the Startup tab across the top:





ocesses Performance App history	Startup Users Details	Services		
			Last BIOS time: 13.	0 seconds
me	Publisher	Status	Startup impact	
Intel® Graphics Command	INTEL CORP	Disabled	None	^
Skype	Skype	Disabled	None	- 1
Cortana	Microsoft Corporation	Disabled	None	
📰 OnSign TV Monitor.exe		Disabled	None	
🝐 Google Drive	Google, Inc.	Disabled	None	
Googledrivesync		Disabled	None	
licrosoft OneDrive	Microsoft Corporation	Disabled	None	
🚳 Intel Driver & Support Assist	Intel	Enabled	Medium	
ZwiftLauncher	Zwift, Inc	Enabled	High	
📧 Realtek HD Audio Universal	Realtek Semiconductor	Enabled	Low	
$\bigoplus$ Windows Security notificati	Microsoft Corporation	Enabled	Low	
garmin_launcher.bat		Enabled	Not measured	~

#### Locate garmin\_launcher.bat in the list and highlight it. Next click **Disable** to stop it booting on startup.

	ativili.			
Googledrivesync		Disabled	None	
Microsoft OneDrive	Microsoft Corporation	Disabled	None	
] garmin_launcher.bat		Disabled	None	
ZwiftLauncher	Zwift, Inc	Enabled	High	

#### garmin\_launcher.bat should now show as **Disabled** in the status column.

#### **Disable current interactive content**



Before we setup the CMS player we need to make sure we have an internet connection. Go to the desktop and click the **Wi-Fi** icon in the system tray, located in the bottom right of the screen.



Select the appropriate Wi-Fi network to connect to. Make sure it says **connected** before you continue.





GAI	RMIŇ	
	Open	
	Open file location	8
	Edit	1
	Print	
•	Run as administrator	
0	Share with Skype	
<b>+</b>	Scan with Microsoft Defender	
	Restore previous versions	
	Send to >	
	Cut	
	Сору	
	Create shortcut	
	Delete	and a state
	Rename	
	Properties	
100	/ /	-

Now go the desktop and delete the Garmin Interactive Content icon. Right click and choose Delete from the list or highlight the icon and press the **Delete** key on the keyboard.

Download and place the player executable located here: Player setup file onto the USB drive and place it in the Garmin CCD PC.

. Devenleede	× +	CHAN LOC. DAMA MAX		- [	× E
Downloads New ~ 🐰		🖞 🛝 Sort ~ 🗮 View	×		
$\leftarrow \rightarrow \checkmark \uparrow$			✓ C Search	h Downloads	۹
A Home	Name	Date modified	Туре	Size	
> 🦲 OneDrive	〜 Today 1号 OnSign-TV-Setup-10.2.3	27/09/2023 12:21	Application	118,381 KB	
🔚 Desktop 🖈					
🛓 Downloads 🖈					
📕 Documents 🖈					
🗾 🔀 Pictures 🖈					
🚺 🕖 Music 🖈					
🗾 Videos 🖈					100
Content					
1 item					
	SA COM	proper some	A States	A STATISTICS	A. IN

Press **Win+E** to open This PC or click the **File Explorer** icon. Navigate to the inserted USB drive and open it.

Double click the OnSign setup file to begin the install process.



Go through the install steps, and on the final step, tick Create Desktop Shortcut.



Then click Finish.



The app will launch, and you should see a 6-digit key to input into the CMS to connect the player.





	onsign <sub>t</sub>	v	≡
Add Player	GS-1852TP -	Android 8.1.0	,
Almost done set a few pre ready to prey	! Now give this p ferences on it, a your campaign	blayer a name, nd it will be s.	
Player name			
Installer Tes	t		/
Play "tags (	optional)		
Tags can be u searching or b	sed to identify pla plock campaigns f	yers when rom playing on	
Player group	s (optional) Tesco x		
Concert public automatically them.	shed to player gro published to an p	oups is nayers within	
Show Advanced S	Settings	Add Play	er
			_

#### Player registration:

Player name: Call it the **store address** (i.e. Munich)

<u>Player group:</u> Type and select the appropriate **player group** (i.e. Garmin CCD – Germany)

Click: Add Player





-	
ŝ	Sign-in options
১	Sleep
Ċ	Shut down
D	Restart
	Ċ
Finally and ch	restart the computer eck the player app

loads when the computer

reboots.

### Troubleshooting



If you require technical support, please contact us between Mon – Fri 9am – 5pm.

Email: dplan-support@hhglobal.com Tel: 01462 886 009 Mobile: 07834 170 290



# Thank you.