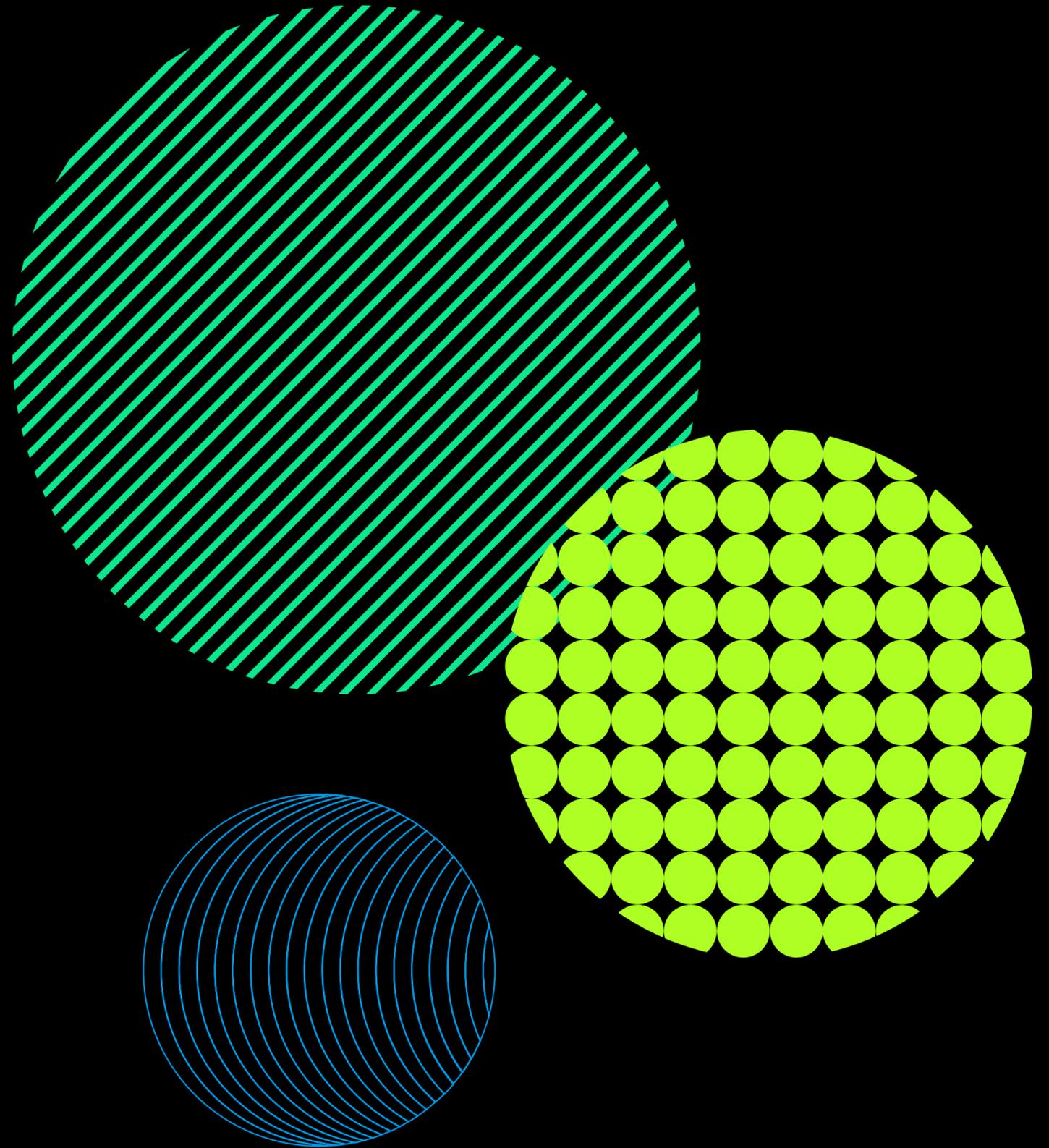


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# TacX CMS Switchover from standard software to OnSign

28/09/23



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# Disable current interactive content

## Required Tools:

USB Mouse



USB keyboard



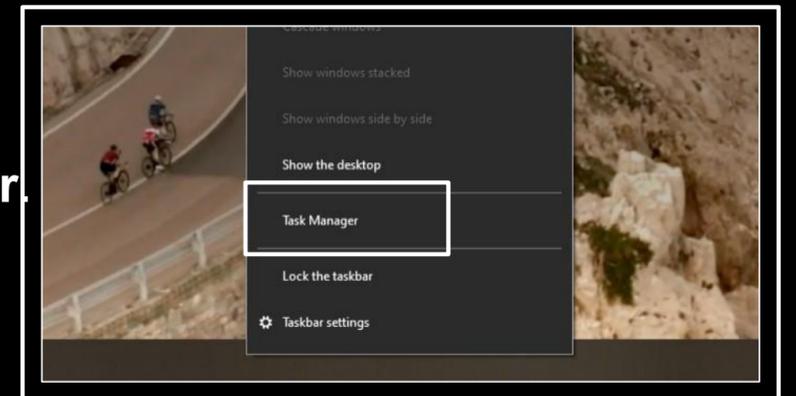
USB flash drive



Before we can install OnSign player application, we need to disable the previous interactive content.

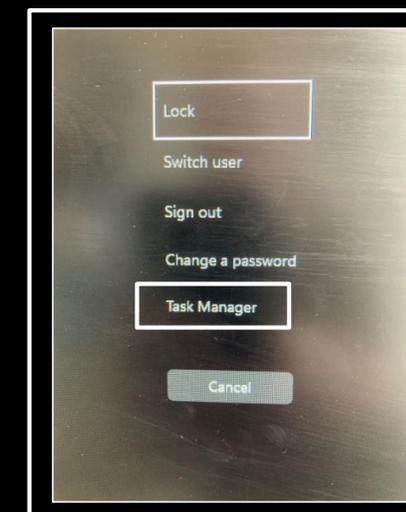
Navigate to the task manager. There are a few ways you can do this:

- **Right click** on an empty place on the taskbar and **choose Task Manager**.

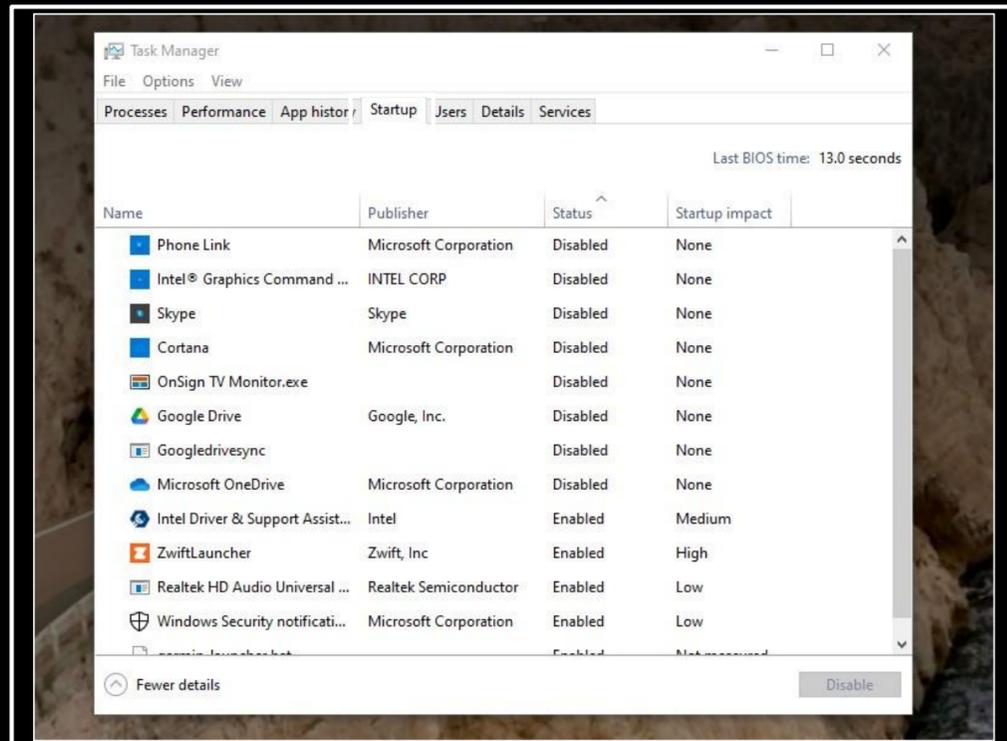


- Press the windows key  on the keyboard and type: **Task Manager**.

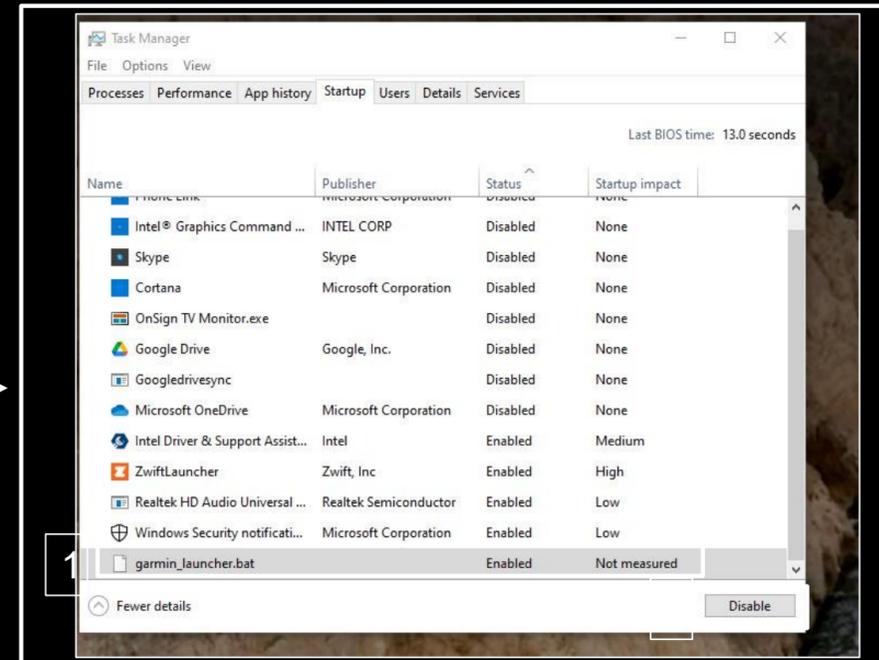
- Press **CTRL+ALT+Delete** and select **Task Manager** from the list.



# Disable current interactive content



When Task Manager opens, navigate to the Startup tab across the top:



Locate **garmin\_launcher.bat** in the list and highlight it. Next click **Disable** to stop it booting on startup.

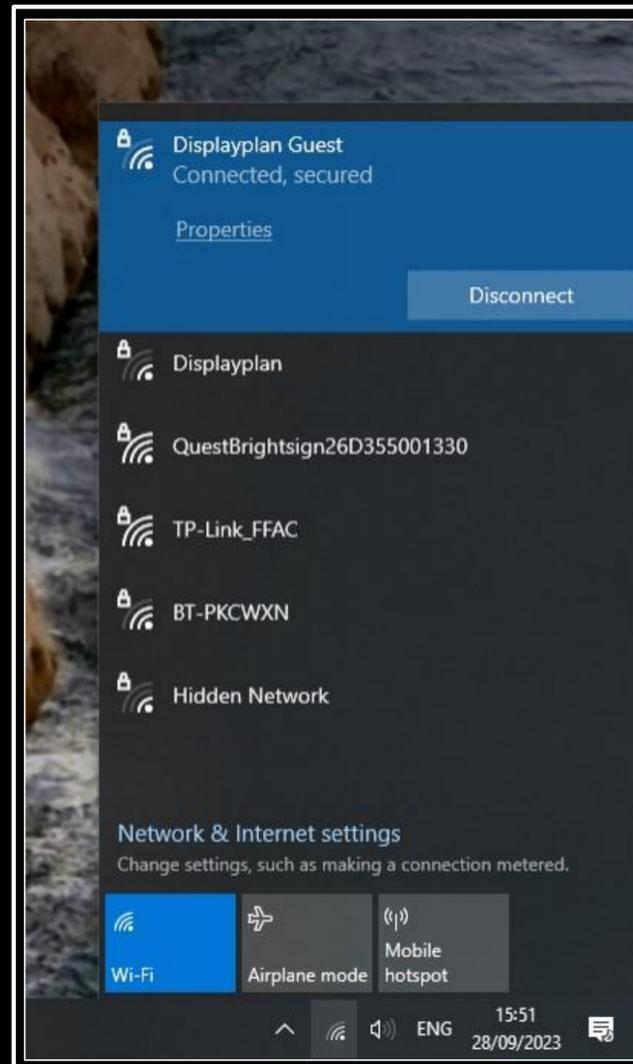


garmin\_launcher.bat should now show as **Disabled** in the status column.

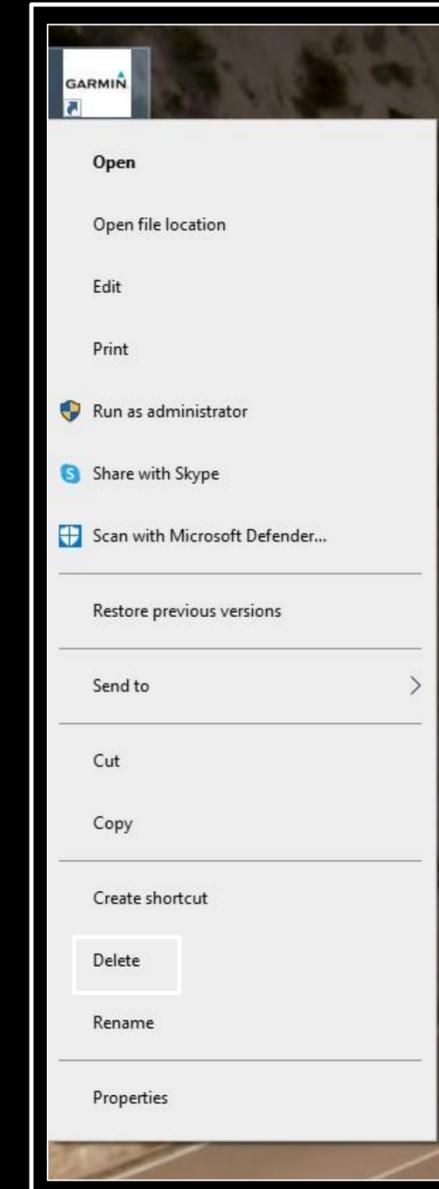
# Disable current interactive content



Before we setup the CMS player we need to make sure we have an internet connection. Go to the desktop and click the **Wi-Fi** icon in the system tray, located in the bottom right of the screen.



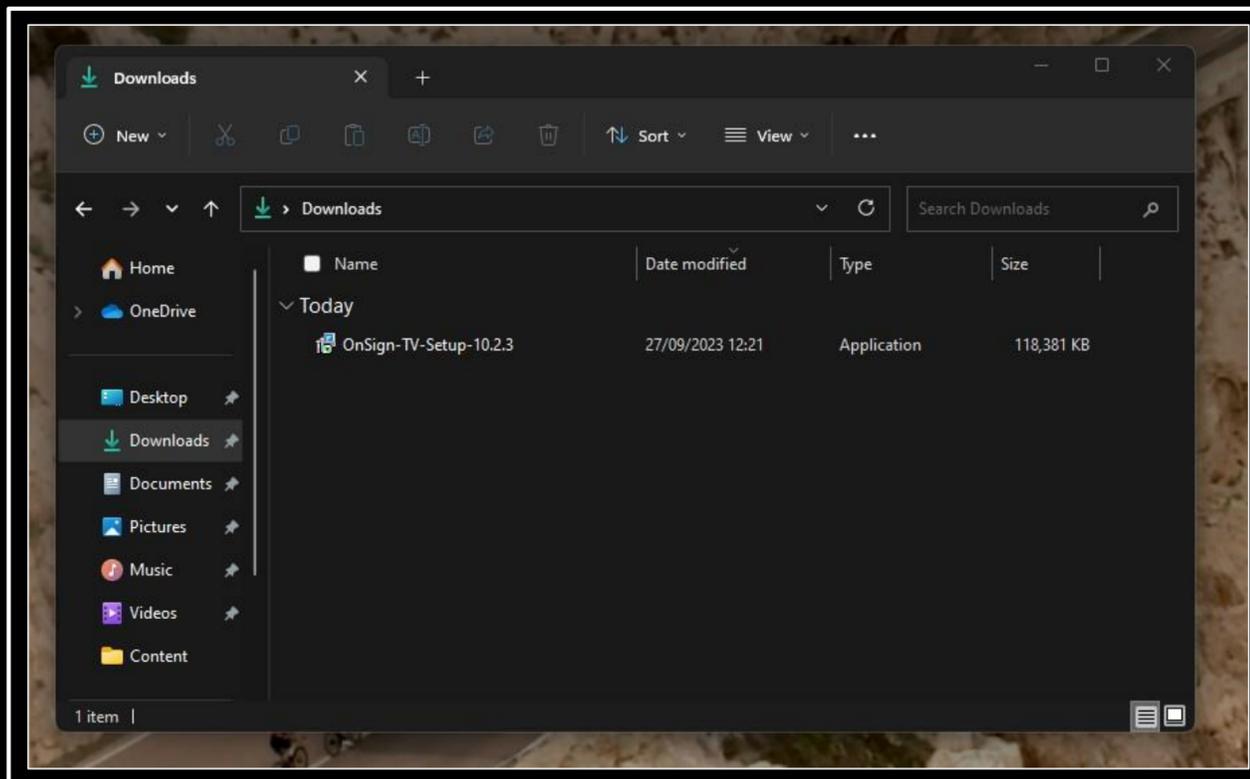
Select the appropriate Wi-Fi network to connect to. Make sure it says **connected** before you continue.



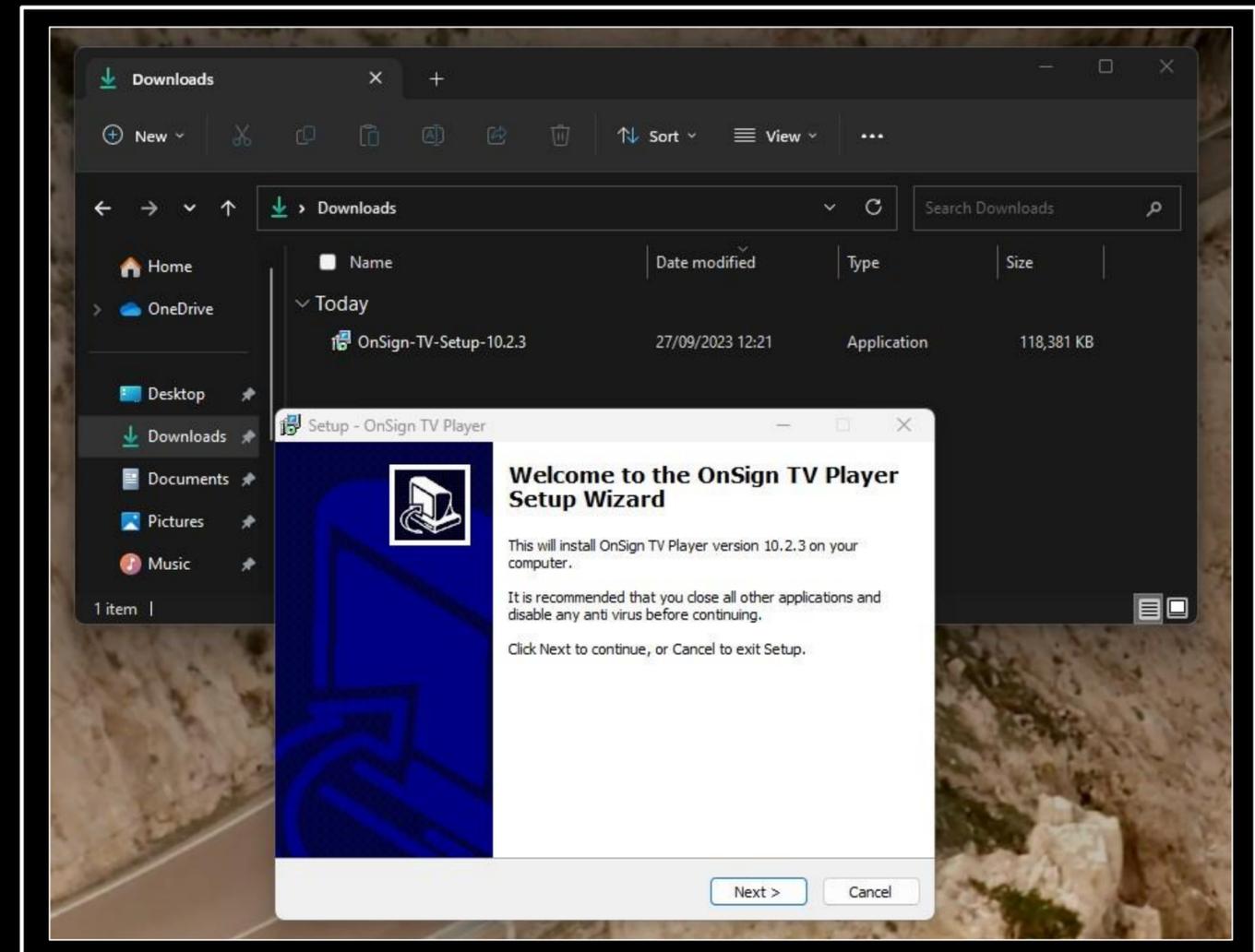
Now go the **desktop** and delete the **Garmin Interactive Content** icon. Right click and choose **Delete** from the list or highlight the icon and press the **Delete** key on the keyboard.

# Install the CMS

Download and place the player executable located here: [Player setup file](#) onto the USB drive and place it in the Garmin CCD PC.



Press **Win+E** to open This PC or click the **File Explorer** icon. Navigate to the inserted USB drive and open it.  
Double click the OnSign setup file to begin the install process.



Go through the install steps, and on the final step, tick **Create Desktop Shortcut**.

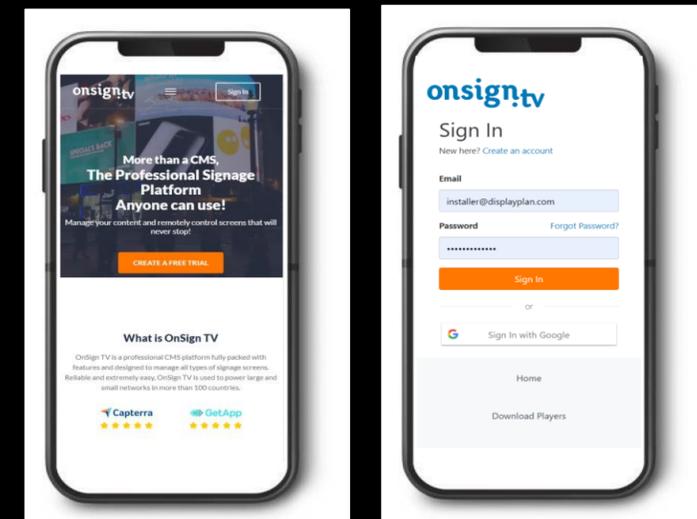
# Install the CMS



Tick the checkbox to **Launch OnSign TV**. Then click **Finish**.



The app will launch, and you should see a 6-digit key to input into the CMS to connect the player.

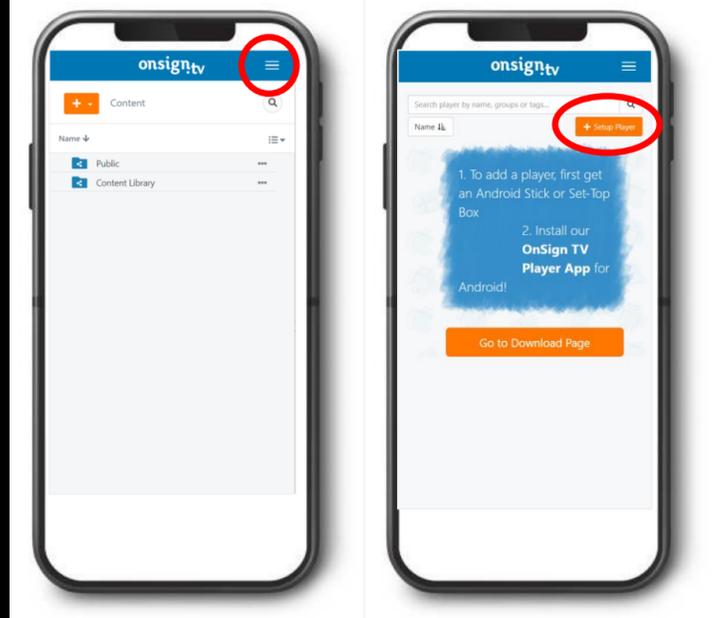


On your mobile go to [www.onsign.tv](http://www.onsign.tv) and sign in:

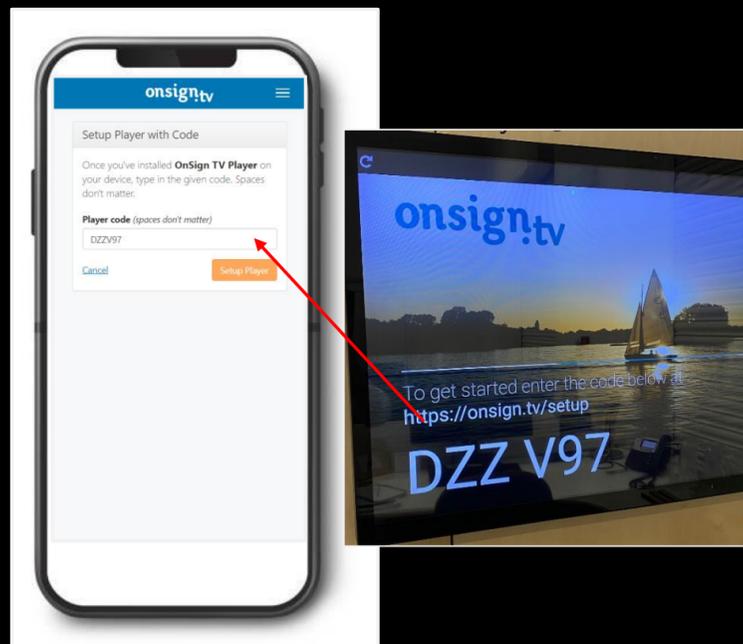
User – [garmin.ccd@displayplan.com](mailto:garmin.ccd@displayplan.com)

Password – **dpinstall1234**

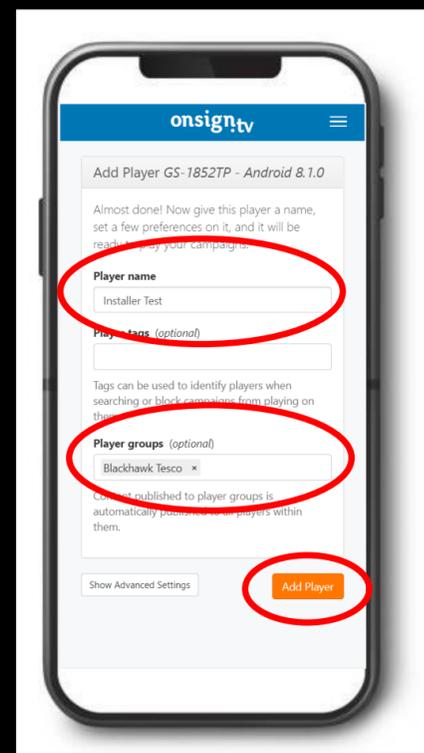
# Install the CMS



Click the top right menu bar then select **Players** in the drop-down menu.  
Now click the icon **Setup Player**.



Add the code shown on the screen.  
In the app click: **Setup player**



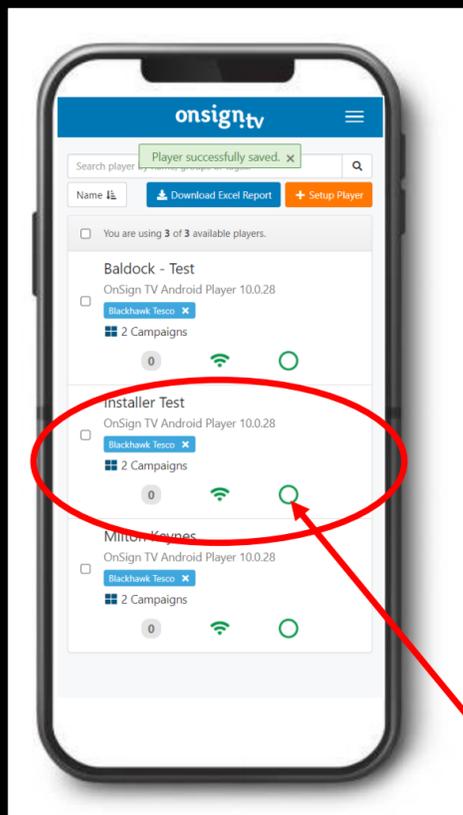
**Player registration:**

**Player name:**  
Call it the **store address**  
(i.e. Munich)

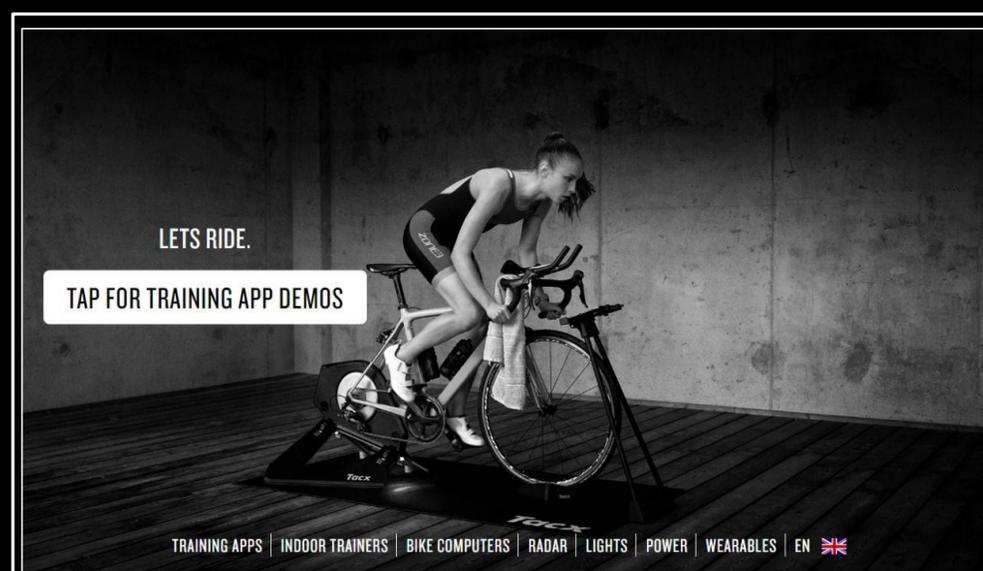
**Player group:**  
Type and select the  
appropriate **player group**  
(i.e. Garmin CCD –  
Germany)

Click: **Add Player**

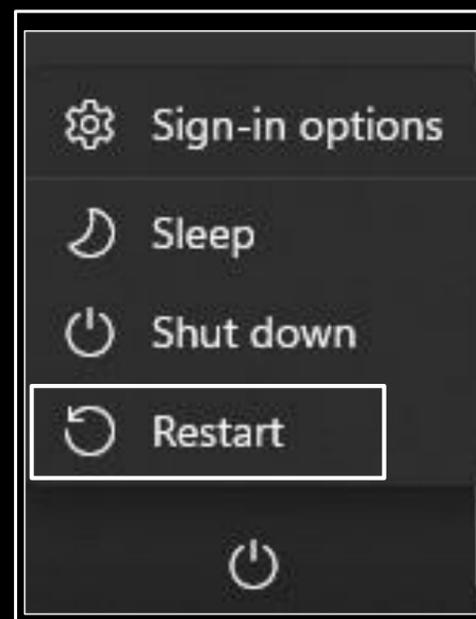
# Install the CMS



Player will show **green** if online and complete the cycle when synchronized correctly.

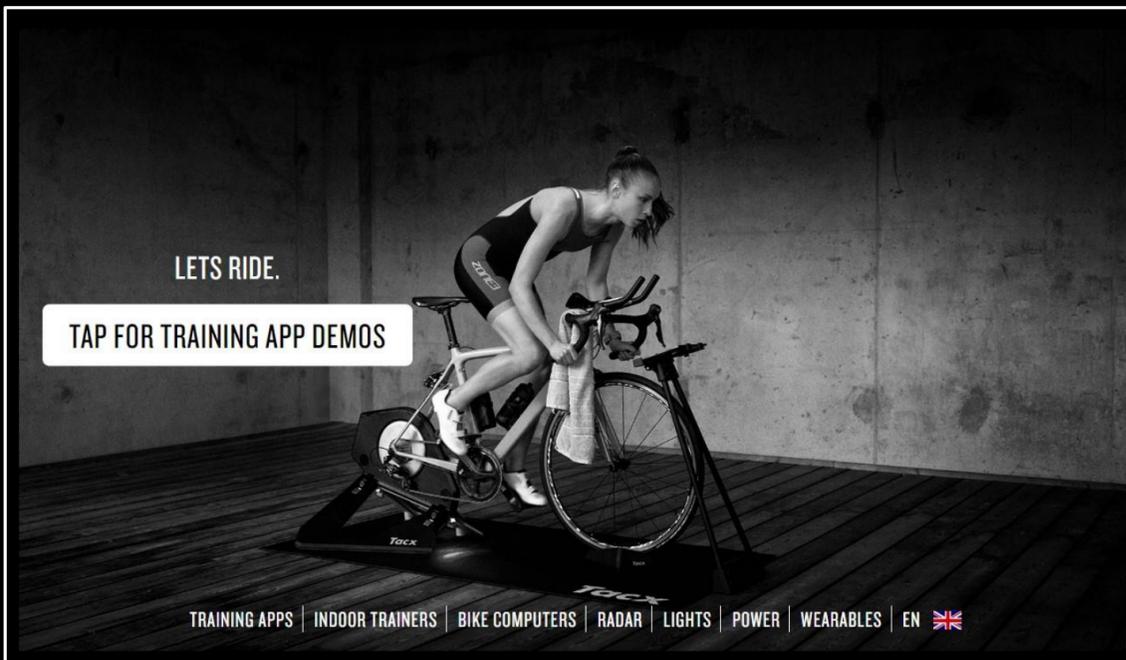


The content should then download and play on the screen.

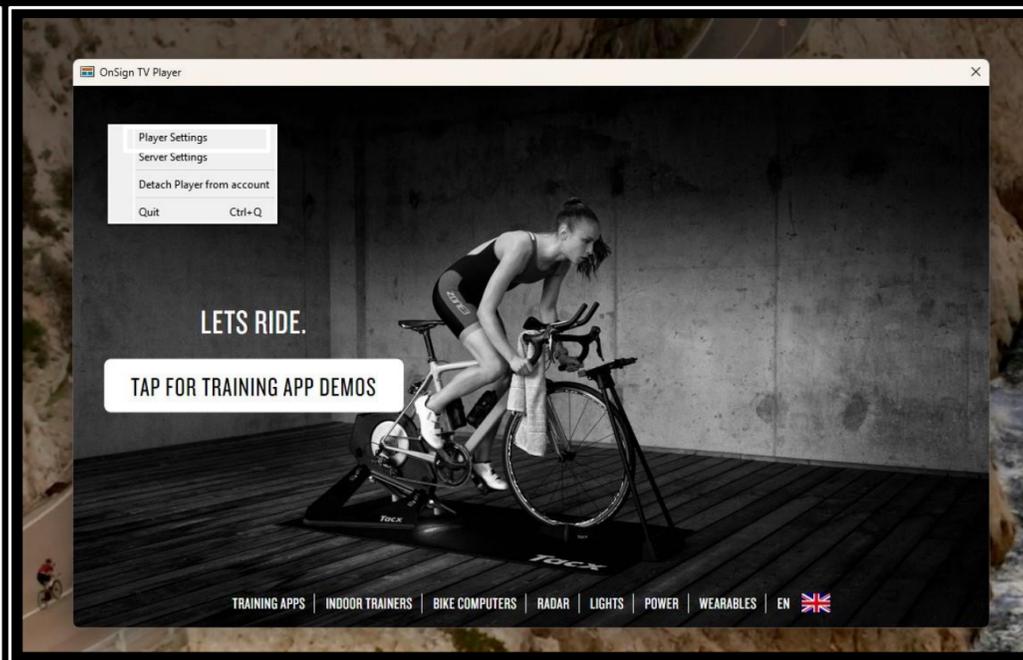


Finally restart the computer and check the player app loads when the computer reboots.

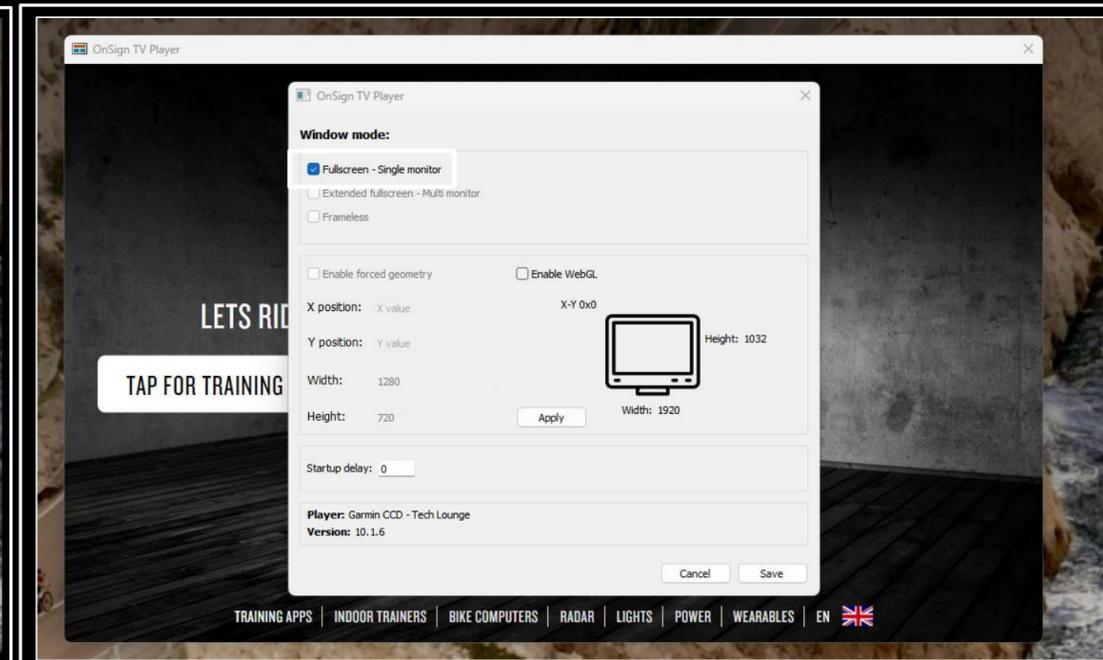
# Troubleshooting



If the OnSign app isn't full screen when you first install it, **tap 7 times** in any corner to bring up the **exit dialogue box**.  
Input **tacxg** as the password.



Click **Player Setting** in the context menu that appears.



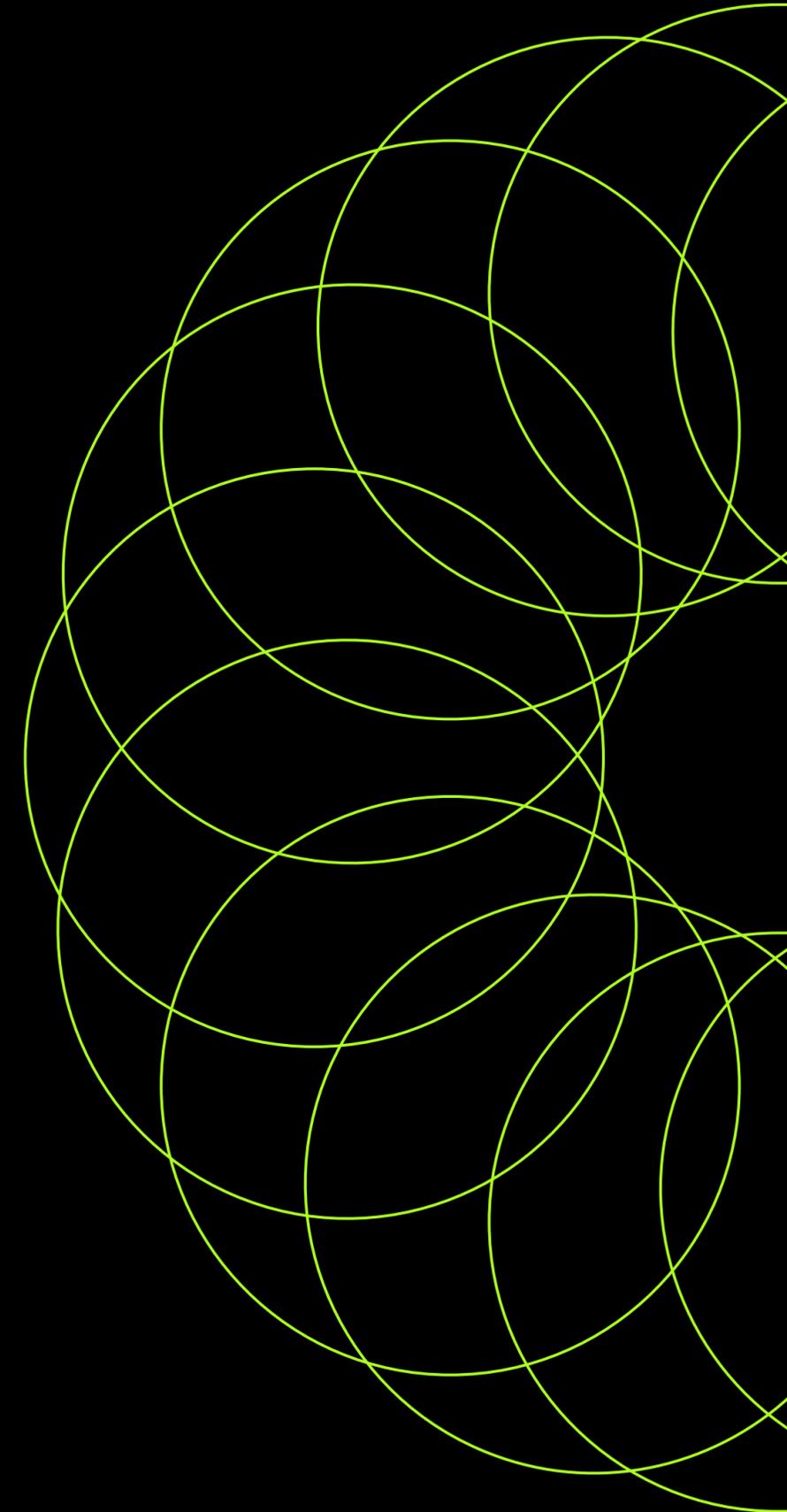
Tick **Fullscreen – Single Monitor**.  
The app will now go into full screen mode

**If you require technical support, please contact us between Mon – Fri 9am – 5pm.**

**Email: [dplan-support@hhglobal.com](mailto:dplan-support@hhglobal.com)**

**Tel: 01462 886 009**

**Mobile: 07834 170 290**



**Thank you.**